



Herts and
Middlesex

Terms and Conditions – Smartphone Safaris 2020

As the United Kingdom continues to reopen in phases and in-person events resume, Herts and Middlesex Wildlife Trust and Jet Black Squares are eager to start bringing people together again through live experiences.

Like always, we take safety at our events seriously. After careful consideration and following current guidelines from the government, we have implemented the following measures to promote the health and wellbeing of attendees, staff and volunteers. As the situation evolves, so will our approach to keeping you safe. We thank you for your patience and flexibility as we manage this.

We have followed the Government guidance to enable us to be 'COVID-19 Secure' and have undertaken a risk assessment to ensure we have both identified the necessary controls and put them in place, to protect our staff, volunteers and members of the public.

- **Group capacity will be a maximum of 5 (plus leader).**
- **Social distancing of 2m required at all times between family groups.**
- **Hand sanitiser will be available for use.**
- **It is not a requirement to wear a face covering but you are welcome to do so.**
- **You must stay at home if anyone in your group has experienced COVID-19 symptoms in the past 14 days, has been diagnosed with COVID-19 in the past 14-days, or has had contact with a known or suspected COVID-19 case.**
- **You must advise HMWT if anyone in your group has had exposure to or diagnosis of COVID-19 within 14 days of attending a Smartphone Safari.**
- **Full refund given for cancellations up to 12pm the day before the booking.**
- **Full refund given if St Albans and surrounding area is subject to a local lockdown or attendees are coming from an area of local lockdown.**
- **No refund for non-attendance.**
- **We will occasionally need to cancel an event due to high winds or heavy rain – we will contact you by email and phone using your details supplied on booking. We will rebook another date dependent on availability or offer a full refund.**
- **Lost and found – we will attempt to locate and reunite you with any lost items but be aware you are responsible for your belongings at all times.**

August 2020