

Badger Hide – Terms and Conditions



Herts and
Middlesex

1. You understand you will not be escorted and will be responsible for your own welfare when at Tewin Orchard. The pathways are uneven and may have fallen apples and other trip hazards. Ensure you have a torch for the walk back to the car park.
2. You agree to follow any restrictions on numbers or households according to the current Covid restrictions applicable to the date of your visit. By registering a place on an event, your contact details will be collected in line with our [Privacy Policy](#) and may need to be used in support of the Government's Test and Trace system. If you or any of your party have any of the Covid-19 symptoms, however slight, you **must not attend**. <https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/> If you develop Covid-19 symptoms after your visit, you should apply for a Covid-19 test and follow advice on NHS contact tracing.
3. You agree to respect the wildlife and nature reserve by parking responsibly, being quiet in the hide and leaving quietly so not to disturb nearby residences.
4. You understand the badgers are a wild animal and sightings are not guaranteed. Payment for a booking will not be refunded due to the no show of badgers.
5. You are aware there are no toilets in the nature reserve and agree not to urinate in the orchard.
6. We will occasionally need to cancel a badger hide booking due to high winds or heavy rain. We will rebook another date depending on availability or give a full refund.
7. If you need to change or cancel your booking, please give as much notice as possible and we will give a full refund or try rearrange a date depending on availability. **Cancellations within 7 days of the booking are non-refundable.**
8. Emergencies – you will be unaccompanied in the badger hide and so please ensure you have a charged mobile phone with you in case of the unlikely event of an emergency. The on-call emergency phone number is 07825-966165. Full instructions are on the wall in the badger hide.
9. Lost and Found – we will attempt to locate and reunite you with any lost items but be aware you are responsible for your belongings at all times.