

## Badger Hide – Terms and Conditions

1. You understand you will not be escorted and will be responsible for your own welfare when at Tewin Orchard. The pathways are uneven and may have fallen apples and other trip hazards. Ensure you have a torch for the walk back to the car park.
2. You agree to follow any restrictions on numbers or households according to the current Covid restrictions applicable to the date of your visit. By registering a place on an event, your contact details will be collected in line with our [Privacy Policy](#) and may need to be used in support of the Government's Test and Trace system. If you or any of your party have any of the Covid-19 symptoms, however slight, you **must not attend**.  
<https://www.nhs.uk/conditions/coronavirus-covid-19/symptoms/>  
If you develop Covid-19 symptoms after your visit, you should apply for a Covid-19 test and follow advice on NHS contact tracing.
3. The hide will be locked on your arrival – ensure you know the combination code before visiting. Scramble the lock when you leave and please use the hand sanitiser at the entrance when entering and leaving the hide.
4. Maximum capacity of the hide is 12.
5. No food or drink to be consumed in the hide.
6. You agree to respect the neighbours of the nature reserve by being quiet when arriving and leaving. Please park facing away from the house next to the car park. Do not enter the gardens of adjacent homes.
7. You understand the badgers are a wild animal and sightings are not guaranteed. Payment for a booking will not be refunded due to the no show of badgers.
8. You are aware there are no toilets in the nature reserve and agree not to urinate in the orchard.
9. We will occasionally cancel a badger hide booking due to high winds or heavy rain. We will rebook another date depending on availability or give a full refund.
10. Should any future Covid-related restrictions be imposed, which require us to cancel your booking, we will offer a full refund
11. Should your own plans change then we will try to rebook you but this cannot be guaranteed. No refunds on cancellations within 7 days of the booked date.
12. Emergencies – you will be unaccompanied in the badger hide and so please ensure you have a charged mobile phone with you in case of the unlikely event of an emergency. The on-call emergency phone number is 07825-966165. Full instructions are on the wall in the badger hide.
13. Lost and Found – we will attempt to locate and reunite you with any lost items but be aware you are responsible for your belongings at all times.